COLLECTIVE BARGAINING AGREEMENT

BETWEEN

ALLIED UNIVERSAL SECURITY SERVICES

AND

PHILADELPHIA SECURITY OFFICERS' UNION (PSOU)

EFFECTIVE:

May 1, 2019 to June 30, 2022

This Agreement entered into as of the 1st day of May, 2019, by and between Allied Universal Security Services (hereinafter referred to as the "Employer" or "Company") and the Philadelphia Security Officers' Union (PSOU) (hereinafter referred to as the "Union"), shall provide as follows:

Article I - Recognition and Scope of Agreement

- 1.1 This Agreement shall apply to all full-time and regular part-time patrol security officers who are employed in or assigned to the following locations of the Employer assigned to the University of Pennsylvania in Philadelphia, Pennsylvania:
 - (1) Penn Walk
 - (2) Penn Park
- 1.2 Excluded employees are managers, supervisors (Captains, Lieutenants), professionals, confidential employees, non-security officer employees, and clericals within the meaning of the Labor Management Relations Act (hereinafter referred to as "LMRA"). Security Officers employed directly by the customer of a location set forth above shall not be covered by this Agreement; and provided further, that in the event there are not qualified individuals available from the bargaining unit, the Employer may hire or engage security personnel to perform specialized functions (such as, but not limited to, canine patrols, armed guards, and/or staffing related to short-term events) for up to and including 90 days without such personnel being covered by the terms of this Agreement, subject to extension by mutual consent. The hiring or engaging of these individuals shall not result in the displacement of bargaining unit employees.
- 1.3 The Union is recognized as the exclusive collective bargaining representative as certified by the National Labor Relations Board in Case 04-RC-075443 for all classifications of security employees within the bargaining unit defined above.

Article II - Union Security

It shall be a condition of employment that all Employees covered by this Agreement shall become and remain members of the Union on the 31" day following the date this Article applies to their work location or their employment, whichever is later. The requirement of membership under this Article is satisfied by the payment of the financial obligations of the Union's initiation fee and peliodic dues uniformly imposed.

Article III - Union Dues/Check-off

- 3.1 The Employer agrees to deduct from the employee's paycheck all initiation fees and periodic dues as required by the Union upon presentation by the Union of individual authorizations as required by law, signed by the employees directing the Employer to make deductions from the employee's paycheck each month and remit same to Union not later than the 20th of the month following the month in which such deductions were made.
- 3.2 The Union will furnish the forms to be used for authorization.

3.3 The Union will hold the Employer free and harmless and defend against any and all claims, damages, suits or other forms of liability whatsoever that shall arise out of or by reason of action taken by the Employer for the purposes of complying with any of the provisions of this Article, including court costs and reasonable attorney fees.

Article IV - Discipline and Discharge

- 4.1 Employees may not be discharged or disciplined except for just cause. Upon request of the Union, the Employer shall give the Union a written statement of the general grounds for discharge, discipline or suspension within a reasonable time not to exceed ten (10) business days after the discharge, discipline or suspension.
- 4.2 Employees shall have a trial or probationary period of ninety (90) days during which they may be discharged or disciplined without recourse to the grievance and arbitration procedure set forth in Article XXI below.
- 4.3 When a security-related incident occurs on a job site that is or can be reasonably construed as injurious to a customer, the Employer will first investigate the incident. Thereafter, the Employer may involve the Union in an effort to ensure that the incident is resolved and/or the customer is satisfied that all reasonable avenues have been pursued to their completion. The Union, consistent with the Union's duty to provide fair and effective representation to its membership, will not impede any reasonable steps which may assist the Employer in convincing the customer of the thoroughness and/or reliability of its investigation and/or actions.

Article V - Drug Testing & Background Checks

- 5.1 The Employer shall have the right to require applicants to be drug tested or screened or to satisfy other background checks or requirements imposed by either the Employer or its customers. Applicants who fail to satisfactorily complete such pre-employment tests, screens or checks may be denied employment without resort to the grievance or arbitration procedure.
- 5.2 The Employer may also test a current Employee at any time for reasonable cause (suspicion) after an accident involving an Employee that has occurred while the Employee was on duty, or randomly (as that term is used in the Company's Testing Policy). Refusal to submit a drug test will be treated as though a positive test result has occurred and the Employee will be terminated. The use of prescribed medication shall not be the cause for discipline, provided that the medication does not impair the Employee's ability to perform his/her duties.
- 5.3 An employee may voluntarily seek treatment under the Employer's drug and alcohol policy. A decision to seek such assistance shall not be used as the basis for disciplinary action and will not be used against the individual in any disciplinary proceedings.

5.4 There shall not be any deductions from pay for the cost of employment examinations, physical or otherwise, or for any drug tests or screens, or background checks, required or requested by the Employer.

Article VI - No Strikes,-Picketing or Other Interruption of Work

6.1 There shall be no strikes (including, but not limited to, economic, unfair labor practice or sympathy strikes), picketing, handbilling, leafleting, distribution of literature, public appeals, or demonstrations directed at non-bargaining unit members, involving matters or disputes regarding the terms and conditions of this Agreement. Additionally there shall be no or work stoppages or job actions by Employees or the Union, relating to this bargaining unit, or lockouts by the Employer, during the term of this Agreement. In the event of a strike of another labor group or the Union involving the customer's property or operations, the Employees will remain on the job for protection of life, limb, and property, and shall not be required to assume duties outside the scope of this Agreement.

Article VII - Management Rights

- 7.1 Subject to the terms of this Agreement, the Employer shall have exclusive rights to manage and direct the workforce covered by this Agreement. Among the exclusive rights of management, but not intended as a wholly inclusive list are the right: to plan, direct and control all operations performed at the various locations served by the Employer; to direct and schedule the workforce; to determine the methods, procedures, equipment, operations and/or services to be utilized and/or provided or to discontinue their performance by the employees of the Employer and/or subcontract the same; to transfer or relocate any or all of the operations of the business to any location or to discontinue such operations by sale or otherwise in whole or in part at any time; to establish, increase or decrease the number and/or length of work shifts, their starting and ending times and determine the work duties of employees; to promulgate, post and enforce reasonable rules and regulations governing the conduct and actions of employees during working hours: to require the occasional performance of duties other than those normally assigned be performed; to select supervisory employees; to train employees; to discontinue or reorganize or combine any part of the organization; to promote and demote employees consistent with the needs of the business; to discipline, suspend and discharge for just cause; to relieve employees from duty for lack of work or any other legitimate reason; to cease acting as a contractor at any location or cease performing certain functions at any location, even though employees at that location may be laid-off or relieved from duty as a result, Under no circumstances shall this Article be used for the purpose of unlawfully discriminating against any employee.
- 7.2 The foregoing statements of management rights and Employer functions are not all inclusive, but indicate the type of matters or rights, which belong to and are inherent in management, and shall not be construed in any way to exclude other Employer functions and rights not specifically enumerated. Any of the rights, power or authority the Employer had when there was no Agreement are retained by the Employer and may be exercised without prior notice to or consultation with the Union except those specifically abridged or modified by this agreement and any subsequent supplementary Agreement which may be

made and executed by the parties. In any arbitration in which the Employer's rule or regulation is found to be unreasonable, the arbitrator may only order that the rule or regulation be rescinded, and may not modify or alter the rule or regulation in any manner.

7.3 The Union recognizes that the Employer provides a service of critical importance to the customer and that this Agreement shall be interpreted so as to give primary consideration to the customer needs and preferences, provided that the foregoing will not be construed to abrogate any rights under this agreement. If a customer demands that the Employer remove an employee from further employment at a location, the Employer shall have the right to comply with such demand. However, in such cases involving client-mandated removal, the Employer will confer with the Union regarding the matter and use their best efforts to place the Employee, during a fourteen (14) day period at another account or location. If an employee who has been removed from a location and who subsequently declines two (2) reasonable job offers (in terms of wages, locations, working conditions, type of assignments, shift hours and days-off) with the Employer during the fourteen-day period, as referenced above, the Employer shall have no further obligation towards the Employee, and that Officer shall be considered a voluntary quit. In such cases involving clientmandated removal, there shall be no recourse by the employee to the Grievance and Arbitration provision contained herein.

Article VIII - No Discrimination

The Union and the Employer agree they shall not discriminate against any applicant or employee in hiring, promotions, assignments, suspensions, discharge, terms and conditions of employment, wages, training, recall or lay-off status because of race, color, ancestry, religion, creed, national origin, age, sex, military status, against a qualified individual with a disability (defined by the Americans with Disabilities Act). No employee or applicant for employment covered by this Agreement shall be discriminated against because of membership in the Union or activities on behalf of the Union.

Article IX - Union Representation and Access

- 9.1 Official representatives of the Union, including non-employee Union representatives, shall be allowed to visit locations served by the Employer, and to visit with the employees on the job for the purposes of determining that this Agreement is being carried out, provided that there shall be no interference of any type or manner with the conduct of the client's business, Employer's operation, or the employee's performance of work, and there is no objection by the Employer's client. Any Union official who wishes to visit or contact employees while on the job shall provide advance notification to the Employer's management of his/her intention to do so prior to their anticipated arrival on the job site or the Employer's office with two (2) business days notification and specify the property he or she wants to visit. This rule shall not apply to public areas.
- 9.2 Union Shop Stewards or Union Officers shall have reasonable freedom to perform their union related duties during non-working time, provided that there shall be no interference of any type or manner with the conduct of the client's business, Employer's operation or

the employee's performance of work, and there is no objection by the Employer's client. The Union shall notify the Employer in writing of the names of all Stewards and Officers at the time of selection. Any change in Shop Stewards or Union Officers will also be communicated in writing to the Employer.

- 9.3 All employees shall have the right to request the presence of a Union Steward during any investigatory meeting which the employee reasonably believes might result in a discipline.
- 9.4 The Employer agrees to furnish a secure bulletin board for posting notices dealing with Official Union business. All postings are subject to Management review and shall not disparage the Company or client.

Article X – Seniority

- 10.1 Seniority shall be defined as an Employee's length of service with the Employer at the site.
- 10.2 After completion of the trial or probationary period described in Article IV of this Agreement, an Employee shall attain seniority as of his/her original date of employment.
- 10.3 Seniority shall be broken by any of the following events:
 - a) resignation, retirement, or voluntary termination;
 - b) discharge for cause;
 - c) voluntary promotion into any non-bargaining unit position, unless an Employee returns to the bargaining unit within six (6) months of the promotion in which case the Employee's length of seniority shall be fully restored, less any time spent in the non-bargaining unit position;
 - d) failure to return to work after any leave within three (3) calendar days after a scheduled date for return unless prior written notice is received by the Employer.
- 10.4 Assignments, promotions, the filling of vacancies, layoffs and recalls shall be determined on the basis of seniority, provided that in the sole and exclusive opinion of the Employer, the Employee is qualified, suitable and available for work. Seniority shall be determinative when, and only when, all other job-related factors are equal.
- 10.5 An Employee who is laid-off or otherwise displaced shall not be permitted to bump a less senior Employee at another facility, but shall be permitted to obtain a vacant position at another location subject to available vacancies. The Employer will give first consideration when filling vacancies to Employees on a recall list. Employees may remain on the recall list for six (6) months.

Article XI – Training

- 11.1 The Employer and the Union are committed to providing the Employer's clients and tenants, with security personnel whose training meets all applicable standards and ensures the highest level of customer service.
- 11.2 All employees shall be required to successfully complete all training established and mandated by the Employer. The Employer retains the sole discretion to determine the type and scope of such training. Furthermore, the Employer may require additional employee training specifically tailored to meet the requirements, which the Employer may establish or for other reasons what the Employer determines appropriate.
- 11.3 Unless otherwise addressed herein, Employees shall not be required to pay for the cost of any training required by the Employer. The Employer shall be responsible, however, for the payment of all applicable state licensing fees. All individuals who desire to work for the Employer must complete SOBC training prior to beginning their employment. Any time spent in SOBC training or any other pre-employment training, shall not be considered as compensable time. Any time spent by an Employee in Employer-mandated training provided by the Employer, other than SOBC training or any other pre-employment training, shall be considered compensable time.

Article XII- Workweek & Overtime

- 12.1 Employees called into work for any time not consecutive with their regular schedule shall be paid at least four (4) hours of work at straight time, subject to applicable wage and hour laws.
- 12.2 Breaks: Employees who work eight (8) hours shall receive one 35 minute paid meal period and two 15 minute paid personal breaks. Employees who work more than eight (8) hours but less than 16 hours shall receive an additional 15 minute paid personal break. Employees who work sixteen (16) hours shall receive two 35 minute paid meal periods and four 15 minute paid personal breaks. For stand down units, meal periods shall be 40 minutes and personal breaks shall be 25 minutes.

The parties acknowledge and agree that unforeseen circumstances beyond the employer's control that there may be certain situations where the above mentioned breaks may not occur as scheduled. Unforeseen circumstances include last minute call offs, emergency operational conditions, special events without notice.

12.3 Employees regularly scheduled to work shall be paid at one and one-half (1/12) times their regular hourly pay rate for all hours worked in excess of forty (40) hours during a workweek. Hours not actually worked shall not be included in the overtime calculation. There shall be no pyramiding or duplication of hours for purposes of overtime calculation. The Employer shall seek volunteers for any available overtime by utilizing a posted overtime volunteer list. Any overtime work shall be distributed to employees assuming the employee is qualified to perform the work based on seniority. In the event the Employer does not receive sufficient volunteers to perform the overtime at issue, the Employer may

require employees to perform the work. In making such assignments the Employer shall select individuals using inverse seniority.

12.4 The Employer and the Union agree to meet and discuss the scheduling of special events at least two weeks prior to the event.

Article XIII - Method of Pay

- 13.1 Employees shall be paid on a bi-weekly basis. Unless prevented by an intervening holiday or other event, Employees shall be paid no later than eight (8) days after the pay period ends. Employees shall receive pay statements itemizing hours worked; rates of pay, and any deductions from their pay.
- 13.2 The Employer may require that, at no cost to the Employee, an Employee's paycheck be electronically deposited at the Employee's designated bank, or that other improved technological methods of payment be used. The Union shall be notified by the Employer of this arrangement.

Article XIV – Wages

All bargaining unit employees shall receive the following annual hourly wage increases:

May 1, 2019: 3% May 1, 2020: 3% May 1, 2021: 3%

The Employer and Union agree to reopen this agreement for the limited purpose of negotiating wages in the event that the minimum wage rate is amended by applicable law. The hourly wage rate for new hire employees shall be \$13.50. Once an Employee successfully completes his/her probationary period, the hourly wage rate shall be \$15.00. The starting rate for Booth Attendants shall be \$11.00.

The issue of Employees receiving an hourly differential for time spent training other employees due to assignment of the Employer is currently being evaluated. The Employer commits to updating the Union about this issue by no later than January 1, 2020.

Article XV - Holidays

15.1 The following holidays shall be designated for all Employees on the days on which they are legally observed: New Year's Day (January 1st), Martin Luther King, Jr.'s Birthday, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day, and Christmas Day (December 25).

- 15.2 Employees who work on any holiday listed in Section 15.1 shall be paid one and one-half (1 1/2) times his/her hourly rate.
- 15.3 In order to qualify for holiday pay, Employees must work their last regularly scheduled shift before the holiday and their next regularly scheduled shift following the holiday, provided, that Employees who are absent on one (1) or more days due to approved vacation or sick leave shall be entitled to holiday pay.
- 15.4 In scheduling employees to work on a holiday, the Employer shall offer the work to the employees who would regularly be scheduled to work, then to volunteers by seniority, and if there remains positions open, the work will be assigned by inverse seniority.

Article XVI - Leaves of Absence

- 16.1 Once during the term of this Agreement, employees may request an unpaid emergency leave of absence if they have been employed for at least one (1) year. The Employer shall not unreasonably withhold approval of such leave providing the leave is compatible with the proper operation of the location. Emergency leave may be requested on an emergency basis, provided that upon the Employee's return to work the Employer may request documentation of the emergency. Where said leave extends beyond thirty (30) days, there shall be no assurance of job restoration upon returning from leave.
- 16.2 The Employer shall provide Employees with unpaid leaves of absence with no loss of credited service for Union-related activities, where practicable. In no such case shall an employee on such leave accrue benefits including paid time off. The Union and the Employer shall discuss the number and duration of such leaves of absence in any period of time.
- 16.3 Employees' seniority does not accrue but is not broken during authorized leaves of absence, except where required by law. Individuals on unpaid leave will not accrue vacation. Unpaid time off may affect eligibility for vacation and health and welfare benefits.
- 16.4 A maximum of three (3) days unpaid funeral leave shall be granted for the loss of a spouse, child, parent, sibling, or grandparent. Leave shall be coordinated through the Employee's supervisor. Accrued time off (vacation, etc.) may be used with the Employer's approval.
- 16.5 Employees shall be afforded Family Medical Leave Act (FMLA) in accordance with federal law (and state law, if such law exists). In the event of leave taken pursuant to FMLA or state law equivalent, employees will be required to first utilize all forms of available paid leave.
- 16.6 Full-Time Employees shall receive five (5) paid time off (PTO) days. Effective May 1, 2020, employees with at least five (5) years of service, shall receive one (1) additional paid time off (PTO) day.

- 16.7 PTO days shall be paid at the employee's straight hourly wage rate and the number of hours an employee's regularly scheduled shift. PTO day's utilization shall be for a bona fide illness, injury, to attend a doctor's appointment, or to care for a sick child or for any other reason at the employee's discretion. In order to utilize a sick day, employees shall be required to:
 - a) Provide notification to his/her supervisor at least four (4) hours prior to the start of his/her shift and state he/she intends to use PTO day(s). PTO days will not be paid for any call off made less than four (4) hours prior to his/her scheduled shift.
 - b) PTO days shall not be borrowed against the upcoming year and employees shall not be eligible to take a PTO day(s) until his/her anniversary date of employment.
 - c) PTO days shall not be carried over from one anniversary year to the next and any unused days shall be considered lost.
 - d) An employee's initial PTO day shall be effective on the employee's anniversary date of employment.
 - e) If an employee calls off for a scheduled overtime shift and requests to utilize a PTO day, he/she shall be paid at his/her straight hourly wage rate.
 - f) PTO days must be used in full shift increments and shall not be divided.
- 16.8 The Employer agrees to pay an employee his/her wages for hours scheduled (up to a maximum of 40 hours per week) in the event that the employee is called for jury duty. At the conclusion of the employee's service, the employee shall sign over his/her payment from the courts.

<u> Article XVII – Uniforms</u>

- 17.1 The Employer shall provide and maintain appropriate uniforms and equipment to the Employees without cost to the Employee. Subject to Employer approval, winter uniforms no later than November 1" of each year and summer uniforms no later than May 1" each year. Full time employees shall receive 3 shirts, 3 pants for each season, and part time employees shall receive 2 shirts and 2 pants for each season. The Employer reserves the right to approve or deny all uniform replacements subject to normal and ordinary wear and tear. The Employer will not unreasonably withhold such approval.
- 17.2 All uniforms and other equipment furnished by the Employer shall be returned at the time of termination of employment.
- 17.3 The Employer shall not require a security deposit for uniforms and if the Employer currently maintains a security deposit, it shall be returned by July 31, 2013.

Article XVIII- Vacation

18.1 All vacation for full-time hourly Employees will be based on an accrual system, which is a bi-weekly (per pay period) prorated amount of vacation earnings.

18.1.1 Fiscal Year Schedule: All vacation schedules will be based on a fiscal/calendar year schedule (January 1"-December 31"'). After an Employee's first year transition period, all vacation will be available on a calendar year.

18.1.2 Vacation Availability: Employees will both earn (accrue) and use their vacation during the calendar year.

18.1.3 Advanced Vacation: Subject to the conditions of this provision, Employees will be able to take all eligible vacation time in advance of earning it (see example below). In the event an Employee separates from employment and he or she has taken vacation not yet earned, the advanced hours will be deducted from the final paycheck if state law permits. Employees may not take more vacation than they would have accrued in the calendar year. The Employee must sign the appropriate "Request for Vacation" form prior to being allowed to use advanced but uncarned vacation.

18.1.4 Vacation Eligibility: All Employees' hours will be reviewed periodically to determine qualification for vacation accrual. Employees who average 35 or more hours (for all paid hours in the review period) will remain eligible to accrue vacation.

18.1.5 Buy-Back Vacation: Employees can "buy back" time if earned time is available and they have a positive balance. Unearned vacation will not be advanced for the purposes of a buy-back.

18.1.6 Vacation Carryover will not be allowed; however, unused vacation can be "bought back."

18.2 Standard vacation for full-time Employees will be accrued on a pay period basis on the following schedule:

Years of Service (See Paragraph 10.1)	Tier	Maximum Vacation Allowance	Vacation Accrued/earned per pay period
Less than one year	No vacation available	None	None
1 Year	One	5 days (40 hours)	1.53 hours
3 Years	Two	10 days (80 hours)	3.08 hours
8 Years	Three	15 days (120 hours)	4.62 hours
15 Years	Four	20 days (160 hours)	6.15 hours
- Upon reaching the next tier anniversary date, Employees will begin to accrue at the next higher rate			

18.3 Employees reaching their first anniversary dates (transitioning Employees): In the pay period following their first anniversary date, full-time Employees will begin to accrue vacation each pay period and will be eligible for a pro-rated amount of time to use from their first anniversary date through the end of the calendar year. If the Employee's first anniversary falls in December, the hours earned in December will be paid out automatically. (NOTE: this assumes that the Employee met the minimum average hour requirement).

18.3.1 Beginning on January 1" of the next year, Employees will be on a calendar year schedule and will being again to accrue each pay period.

Example: John's date of hire is 7/1/05. He works full time and on his 1st anniversary date (7 /1/06) it is determined that he averaged 36.5 hours during his first year. Since he has met the minimum average of 35 hours, he becomes eligible to accrue/earn vacation on tier level "one" (see "Vacation Tier Schedule" above), or 1.53 hours per pay period. He will have $1/53 \times 13$ pay periods or 19 hours of vacation to use between 7/1/06 and 12/31/06. In December 2006 his hours will be reviewed; if he does not meet the full time criteria, he will lose "his eligibility. If he meets it, he will begin to accrue for 2007 in January 2007. In both years, since he's on an accrual system, he can use the vacation in advance of actually earning it.

Article XIX- Health and Welfare

19.2 The Parties agree that the Employer shall, with respect to eligible Employees, maintain those Employer provided health care plans in effect as of the effective date of this Agreement and, in doing so, the Employer shall not materially alter said plans during the period in which said plans are in effect.

With respect to health care coverage, eligible Employees shall be those classified as "fulltime" and who continue to work a minimum of thirty-five (35) hours per week. Eligible fulltime Employees will be covered on the first day of the month which follows completion of their 90-day probationary period described in Article IV of this Agreement. To maintain eligibility, for purposes of this subsection, "full-time hours" means that the Employee's hours worked average out to no less than thirty-five (35) hours per week, calculated (averaged) over the previous ninety (90) day period. All hours for which pay is received and hours on approved leave of absence (not to exceed thirty (30) days) shall count toward the calculation of the average hours for the purpose of maintaining eligibility. The Employer/Employee contribution for single coverage shall be:

May 1, 2016: 70/30 May 1, 2017: 70/30 May 1, 2018: 75/25

Part-time Employees who are promoted to full-time will become eligible for health care coverage after working full-time hours for 90 days. Upon termination of employment, health care coverage by the Employer will cases on the day of separation. Following separation, former Employees may continue their coverage as provided by COBRA.

Article XX- 401(k) Fund

Employees shall be eligible to participate in the Company-sponsored 401(k) savings plan in accordance with the terms and conditions of such plan as it may be amended. The Company shall continue its matching contribution at the current rate; however, such matching contribution

remains within the sole discretion of the Company and is subject to change from year to year. Each year, the Company will advise participating Employees and the Union if the Company will make a matching contribution to the plan and the amount of such contribution.

Article XXI - Grievance and Arbitration

- 21.1 All complaints, disputes, controversies, and grievances arising solely between the Employer and the Union; or between the Employer and any employee covered by this Agreement on or after the effective date of this Agreement, which involve only questions of interpretation or application of the provisions of this Agreement shall be adjusted by and between the parties exclusively in the manner provided in this Article XXL
- 21.2 The Employer shall not be required to consider any grievance which has not been presented to the Employer within ten (10) business days following the date on which the situation or incident first became known, or should reasonably have become known, to the Union and/or the Employee(s) affected. For purposes of the ten (10) day period referenced above, grievances over the amount of compensation shall be deemed to have occurred at the time payment is made.
- 21.3 An aggrieved employee, either with or without a Union Representative, may first take up a matter with his/her supervisor. The issue raised by the Employee may be adjusted in a manner not inconsistent with the terms of this Agreement.
- 21.4 If an employee chooses not to take up a matter with his/her supervisor or if a dispute covered by this Article cannot be resolved informally between the Union and the Employer as described in Paragraph 21.3, the Union shall submit the grievance in writing within the time prescribed in Paragraph 21.2 under the following procedure:
 - Step 1. The written grievance must be presented to the designated Employer representative and shall state the specific nature of the alleged violation of the Agreement and the remedy or correction desired.
 - Step 2. The Employer and Union shall meet to address and answer the grievance within ten (10) business days of receipt. The Employer shall provide a written response within five (5) business days.
- 21.5 If the grievance has not been settled under the procedure outlined in Paragraph 21.4, the grieving party may submit the grievance to arbitration by written notice to the responding party's representative within thirty (30) days after receipt of the Employer's written response. The parties agree to follow the American Arbitration Association rules for labor arbitration.
- 21.6 Expenses of the arbitrator, hearing room, mutually shared amenities, and any incidental expenses shall be shared equally between the parties. Each party shall bear the costs of their own travel, room and board, witnesses, legal counsel and other expenses.

- 21.7 The arbitrator's decision shall be final and binding on the Employer, the Union and any Employee(s) involved. However, the arbitrator shall not have the right or the power to amend, modify, nullify, ignore, or add to the provisions of this Agreement. The arbitrator shall consider and decide only the specific issue(s) presented to him/her jointly by the Employer and the Union, unless the parties cannot agree on the issue and then the arbitrator shall also decide the scope of the issue.
- 21.8 The willful failure of either party to appear before the arbitrator will not serve to invalidate the proceedings, nor will the willful failure of either party to present his or her case at the time of the hearing serve to delay or invalidate the decision of the arbitrator.
- 21.9 The time limits set forth in this Article may be modified or waived at any time by mutual agreement of the parties. Unless so modified or waived, the time limits stated herein shall be strictly construed. If a party fails to respond, or timely respond, the other party may appeal the grievance to the next step. Waiver or modification of any time limit shall not be considered a waiver or modification of any other provision of this Agreement (including any other time limit) under any circumstances. Waiver or modification of any time limits set forth in this Article on one occasion shall not be deemed to affect a waiver or modification of any such time limits on any other occasion.
- 21.10 Grievances by the Employer alleging a violation of the terms of this Agreement shall be presented in accordance with the provisions of Step 2 of the Grievance Procedure, with the moving and responding parties reversed, but otherwise the process shall proceed as described up to and including arbitration.
- 21.11 Any grievance arising in whole or in part after termination of this Agreement shall not be subject to arbitration as set forth above, unless the Employer and the Union agree to otherwise in writing.

Article XXII - Labor Management Committee

A joint labor-management committee shall meet upon request to discuss workplace issues up to a maximum of one meeting every three (3) months. The number of committee members, time, location, duration of meetings and agenda will be mutually agreed upon. The Parties agree that agenda items shall not be issues subject to the grievance and arbitration procedure nor shall this process be a substitute or alternative to the grievance and arbitration procedure.

Article XXIII- Complete Agreement and Waiver

23.1 The parties acknowledge that during the negotiations which resulted in this Agreement, each had the unlimited right and opportunity to make demands and proposals with respect to any subject or matter not removed by law from the area of collective bargaining and that the understandings and agreements arrived at by both parties after the exercise of that right and opportunity are set forth in this Agreement. Therefore, unless otherwise mentioned herein, the Company and the Union, for the life of this Agreement, each voluntarily and unequivocally waives the right, and each agrees that the other shall not be obligated to

bargain collectively with respect to any subject or matter not specifically referred to or covered in this Agreement, even though such subjects or matters may have been within the knowledge or contemplation of either/or both of the parties at the time they negotiated or signed this Agreement, except as required by law.

Article XXIV – Duration

24.1 This Agreement shall become effective on May 1, 2019, and shall remain in full force and effect through June 30, 2022, when it shall terminate and shall thereafter renew year to year automatically on the anniversary date of the signing, unless either party desires to modify or terminate this Agreement at the end of its term. A written notification is required regarding either party's intent to modify or terminate the Agreement and it must be provided and/or received by the other party at least ninety (90) days prior to the expiration date of this Agreement.

IN WITNESS WHEREOF, the parties hereto have hereunto set their hands and seals the day and year first above written.

Allied Universal Security Services

Title: Vice President, Labor Relations

Date: 6/28/2019

Philadelphia Security Officers Union

Title Date: